

What Do I Need To Know About Hearing Aids?

Payment and Insurance:

It is the patient's responsibility to determine eligibility for hearing aid benefits. The audiologist will request written prior authorization for insurance coverage. If written prior authorization cannot be received, the patient is responsible for the half down deposit and any balance not covered by insurance. Medicare does not cover the cost of hearing aids.

Payment options are available upon request. Financing is now available through the Care Credit or Citi Health programs. Funding sources are available for individuals of low income who qualify, however, applications must be completed prior to ordering hearing aids.

Trial Period and Return for Credit

Policy:

A 30 day trial period is standard on all hearing aid purchases. If you are not satisfied with the hearing aids you may return them for credit within the 30 day trial period. A \$125 charge is assessed per hearing aid.

Warranty:

A one year warranty is standard on all purchases. Some advanced digital hearing aids come with two year warranties. Warranties also include a one time accidental loss or damage policy and minimal fees may apply.

Extended manufacturer warranties can be purchased prior to the expiration of the original manufacturer warranty.

Hearing Aid Evaluation:

A one hour appointment scheduled after the hearing test. During this appointment different styles and technologies of hearing aids will be discussed. If you would like to order the hearing aids, impressions of your ears will be made and the hearing aids ordered. A \$500.00 deposit will be required prior to ordering the hearing aids. It typically takes two weeks for the hearing aids to arrive.

Medical Clearance:

It is in your best interest and recommended by the FDA that you consult a physician prior to purchasing a hearing aid.

Hearing Aid Dispense:

A one hour appointment will be scheduled to pick up your hearing aids. The audiologists will assist you in learning how to care for and use your new hearing aids.

Follow-up Service:

A two week check will be scheduled following the dispense. The two week check up allows for adjustments and modifications of the hearing aids if needed.

How do I know what technology is right for me?

The audiologist will work with you to guide you in this process by determining your needs, lifestyles, and preferences toward hearing aid technology and styles. The technology that most closely matches your personal needs will be recommended for you. Not all technology is appropriate for everyone.

- Individuals with a high demand on their listening will require more advanced technology to keep up with the most demanding listening environments.
- Compromises in technology may need to be considered due to cosmetics, budget, and degree of hearing loss.
- Realistic expectations regarding the performance of the hearing aid elected will be reviewed prior to your purchase.

Premium Digital:

The most advanced hearing aid technology available. It provides the user with superior sound quality, sophisticated noise reduction circuitry, and seamless adjustments.

Advanced Digital:

A technology appropriate for most active individuals. It provides the user with good sound quality and noise reduction circuitry. In order to access all the features this product has to offer, the user may need to make manual adjustments.

Basic Digital:

An appropriate hearing aid for individuals who's lives are less active. It provides the user with amplification and basic noise reduction circuitry. Manual adjustments are available to the patient.

Hearing Aid Styles:

- Hearing aids range in size from completely-in-the canal (CIC) to behind-the-ear to open ear products.
- The degree of hearing loss and physical size of the ear may dictate the size of hearing aid recommended.

Hearing Aid Pricing:

Pricing will vary depending on the size, technology, and options selected. Hearing aids range in price from \$750 to \$4000 each.

Batteries:

All hearing aids require batteries. A package of batteries is provided with your hearing aid purchase. Batteries need replacing after approximately 4-14 days of use. Battery life is dependent on battery size, usage, and power of the hearing aid. Some manufacturers offer rechargeable battery options.