HEARING AID EVALUATION:
A one hour appointment will be scheduled after the hearing test. During this appointment your lifestyle, needs, and goals will be discussed. If you would like to order the hearing aids, measurements of your ears will be made and the hearing aids will be ordered. It typically takes one to two weeks for the hearing aids to arrive.

MEDICAL CLEARANCE:
It is in your best interest and recommended by the FDA that you consult a physician prior to purchasing a hearing aid.

HEARING AID DISPENSE:
A one hour appointment will be scheduled to pick up your hearing aids. The audiologist will assist you in learning how to care for and use your new hearing aids. Verification of the hearing aid will be completed to ensure audibility to speech.

FOLLOW-UP SERVICE:
A two week check will be scheduled following the dispense. The two week check up allows for adjustments and modifications to better meet your needs.
HEARING AID STYLES

- Hearing aids range in size from completely-in-the-canal (CIC) to behind-the-ear (BTE), to open ear products.

- The degree of hearing loss and physical size of the ear may dictate the size of hearing aid recommended.

HOW DO I KNOW WHAT TECHNOLOGY IS right for me?

The audiologist will work with you to guide you in this process by determining your needs, lifestyles, and preferences toward hearing aid technology and styles. The technology that most closely matches your personal needs will be recommended for you. Not all technology is appropriate for everyone.

- Individuals with a high demand on their listening will require more advanced technology to keep up with the most demanding listening environments.

- Compromises in technology may need to be considered due to cosmetics, budget and degree of hearing loss.

- Realistic expectations regarding the performance of the hearing aid elected will be reviewed prior to your purchase.

HEARING AID PRICING

Pricing will vary depending on the size, technology and options selected. Hearing aids range in price from $1,000.00 to $4,050.00 each.

BATTERIES

All hearing aids require batteries. An initial start up supply of batteries is provided with your hearing aid purchase. Batteries need replacing after approximately 4-14 days of use. Battery life is dependent on battery size, usage and power of the hearing aid. Some manufacturers offer rechargeable battery options.

PAYMENT AND INSURANCE

It is the patient’s responsibility to determine eligibility for hearing aid benefits. The audiologist will request written prior authorization for insurance coverage. If written prior authorization cannot be received, the patient is responsible for half down deposit and any balance not covered by insurance. Medicare does not cover the cost of hearing aids.

Payment options are available upon request. Financing is now available through Care Credit or Citi Health programs. Funding sources are available for individuals of low income who qualify, however, applications must be completed prior to ordering hearing aids.

TRIAL PERIOD AND RETURN FOR CREDIT POLICY

A 30 day trial period is standard on all hearing aid purchases. If you are not satisfied with the hearing aids you may return them for credit within the 30 day trial period. A $125 charge is assessed per hearing aid.

WARRANTY

A one year warranty is standard on all purchases. Some advanced digital hearing aids come with two or three year warranties. Warranties also include a one time accidental loss or damage policy and minimal fees may apply.