

My Notes

Please provide the following information and **bring this brochure with you to your next appointment:**

My Apple device is:

I currently have the following Bluetooth® devices paired with my Apple device:



www.Starkey.com

6700 Washington Ave. S.
Eden Prairie, MN 55344
1.800.328.8602

The app may have slight differences depending on your phone.

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thrive

HEARING CONTROL

*Preparing for your Apple-
Compatible Hearing Aids*



Congratulations!

This is an exciting time for you and your loved ones as you pursue better hearing. Your hearing professional has placed the order for your smartphone-compatible hearing aids. Because of the unique way that these hearing aids interface with Apple® devices, there are some actions needed **before your next appointment.**



Please complete the following three steps:

STEP 1: Ensure your Apple device is compatible with your hearing aids.

Visit www.starkey.com/thrivesupport for a full listing of Apple devices that are compatible with your hearing aids.

If your current Apple device is not on this list, consider upgrading your device to take advantage of your smartphone-compatible hearing aids.

STEP 2: Download the latest version of iOS software.

1. To check if the latest version* of iOS software is installed on your Apple device tap **Settings > General > Software Update.**

2. If a software update is available, tap **Install Now.**

NOTE: You must be connected to WiFi or your computer via iTunes® to update iOS.



STEP 3: Download the Thrive Hearing Control app.

1. Tap the **App Store® icon.**
2. Type **Thrive Hearing Control** in the search field.
3. Once the **Thrive Hearing Control** app screen is displayed, tap **Get.**
4. Tap **Install** to load the app on your device.
5. Type your Apple ID and password to complete the download process.



You have now completed all the steps necessary to prepare for your fitting appointment.

*For best performance, we recommend using the most current iOS version.